

03.17.2020

## Program and Services Changes

For more information  
please contact:

Katelyn Welch

Director of  
Administrative  
Services

{740}-286-5094  
ext. 2823

### Effective: 8:00am on March 18<sup>th</sup>, 2020

The Jackson County Health Department would like to thank all of our partners and the citizens of Jackson County for their patience and understanding as we are working our way through this global pandemic. Although we are still providing all services currently at the Jackson County Health Department, we are going to amend the way some of those services are offered to reduce the risk of transmission for our staff, partners, and clients. It is highly recommended that any services or business that can be conducted over the phone, via e-mail, or U.S. postal service be handled in such a manner. The JCHD staff would like to request that all clients call before coming to the department for any services.

The following services will be affected until further notice:

- **Birth and Death Records:** We will still provide full services for vital statistics at this time but would like to strongly recommend that anyone who does not need this service for an urgent matter to request these records over the phone or send an email to Katy Snow at [ksnow@jchd.us](mailto:ksnow@jchd.us). It is important to note that payment will need to be made while placing the order. For these purposes we will be accepting Debit/Credit Cards over the phone. To place an order by email please list your name at birth, date of birth, parent's names, and place of birth, along with your current contact information, including your telephone number. After processing, a member of our staff will contact you to complete payment.
- **Cribs for Kids:** For those who are at least 32 weeks pregnant or have a child who is under 1 year of age please contact Katelyn Welch at [kwelch@jchd.us](mailto:kwelch@jchd.us) to set up an appointment.
- **BCMh:** All BCMh visits will be conducted by phone. For those with previously scheduled visits, our BCMh nurse will be reaching out to you. For more information please contact Mary Catherine Shook at [mshook@jchd.us](mailto:mshook@jchd.us).
- **Rabies Clinics:** Due to the restriction on gatherings we are currently opting to postpone the Spring Rabies Clinics. These will be made up at a later date in the Summer or Fall.

Serving our clients and protecting the public health of Jackson County is something that the staff at the Jackson County Health Department takes great pride in. We are currently working tirelessly to follow guidance put forth by Gov. Mike DeWine, the Ohio Department of Health and the CDC to ensure that our county is as healthy as possible. Our mission in public health is Prevent, Promote, Protect. Taking these actions now will help us carry out our mission. For more information on services provided please contact Katelyn Welch at [kwelch@jchd.us](mailto:kwelch@jchd.us) or {740}286-5094 ext. 2823. Additional information and resources can be found at [coronavirus.ohio.gov](https://coronavirus.ohio.gov) or by calling the Ohio Department of Health at 1-833-4ASK-ODH.

## Jackson County Health Department

200 E. Main Street  
Jackson, Oh 45640

[jacksoncountyhealthdepartment.net](http://jacksoncountyhealthdepartment.net)  
[kwelch@jchd.us](mailto:kwelch@jchd.us)



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